

Requested Effective Date  

--	--	--	--	--	--	--	--

**H<sup>n</sup> Health Net<sup>®</sup> INDIVIDUAL & FAMILY PLANS**  
**HIPAA HMO GUARANTEED ISSUE ENROLLMENT APPLICATION**

Application must be typed or completed in **blue or black ink.**

**THE APPLICATION MUST BE COMPLETED BY THE APPLICANT APPLYING FOR COVERAGE AND CAN BE COMPLETED BY THE APPLICANT FOR MINOR DEPENDENTS OR BY AN INTERPRETER FOR APPLICANTS WHO DO NOT READ/WRITE ENGLISH. NEITHER BROKER NOR ANY OTHER PERSON THAN THE APPLICANT OR THE APPLICANT FOR MINOR DEPENDENTS MAY SIGN THIS APPLICATION AND AGREEMENT ON BEHALF OF THE APPLICANT.**

IMPORTANT: Can you read this form? If not, we can have somebody help you read it. You may also be able to get this form written in your language. For free help, please call right away at 1-800-909-3447, option 2.

IMPORTANTE: ¿Puede leer este formulario? De no ser así, podemos hacer que alguien le ayude a leerlo. También puede obtener este formulario escrito en su idioma. Para obtener ayuda sin costo, llame inmediatamente al 1-800-909-3447, opción 2.

重要資訊：您是否能閱讀此文件？如果您無法閱讀，我們將請專人協助您。我們也能以您使用的語言翻譯此份文件。請立即致電 1-800-909-3447，再按 2，洽詢免費服務。

If you need assistance in completing this application, a broker may assist you. A broker who helped you read and complete this application must sign the application (see Part V).

**PART I – TELL US WHO YOU ARE ENROLLING AND SELECT THE PRODUCT**

<p><b>A. Reason for application</b>  <b>Family type</b>  <input type="checkbox"/> Self  <input type="checkbox"/> Self and spouse/domestic partner  <input type="checkbox"/> Self and child  <input type="checkbox"/> Self and children  <input type="checkbox"/> Self, spouse/domestic partner and child(ren)  <input type="checkbox"/> <b>Please check box for domestic partner enrollment</b></p> <p><b>Enrollment type</b>  <input type="checkbox"/> New enrollment   <input type="checkbox"/> Add dependent</p>	<p><b>B. Billing options</b>  <b>First premium payment (select one)</b>  <input type="checkbox"/> Automated Bank Draft (Please complete the “Simple Pay Option” section on page 6 of this application.)  <input type="checkbox"/> Pay by check (Please include completed check and send with application. Amount must match monthly premium.)  <input type="checkbox"/> Credit card (Please complete the credit card section on page 6 of this application.)</p> <p><b>Monthly premium payments (select one)</b>  <input type="checkbox"/> Automated Bank Draft (Please complete the “Simple Pay Option” section on page 6 of this application.)  <input type="checkbox"/> Monthly bill  <input type="checkbox"/> Credit card (Please complete the credit card section on page 6 of this application.)</p>	<p><b>C. Choice of coverage</b>  <b>Health Net of California</b> – Only first-of-the-month effective date is available.  <input type="checkbox"/> <b>HIPAA HMO 40</b></p>
---	--	---

**PART II – APPLICANT INFORMATION**

Primary applicant’s last name:	First name:	MI:	<input type="checkbox"/> Male <input type="checkbox"/> Female
Home address:			
City:	State:	ZIP:	County applicant resides in:
Home phone number: (     )	Work phone number: (     )	Email address:	
Primary applicant’s birth date (mm/dd/yy):		Primary applicant’s Social Security number:	
Primary care physician ID # (if applicable):	Current patient: <input type="checkbox"/> Yes <input type="checkbox"/> No	Physician group ID # <sup>1</sup> :	In the past 6 months, have you been a resident of the United States? <input type="checkbox"/> Yes <input type="checkbox"/> No If “No,” where was your last residence? _____

<sup>1</sup>You must select a physician group and primary care physician. You may choose the same or different physician group and primary care physician for each family member you are enrolling. If you do not select a primary care physician, one will be selected for you within your regional area. To find the most up-to-date list of Health Net contracted physicians, log on to [www.healthnet.com](http://www.healthnet.com) > *ProviderSearch*. You’ll find a complete listing of our Individual & Family Plan network physicians, and you can search by specialty, city, county or doctor’s name. You can also call 1-800-909-3447 to request provider information, or contact your Health Net authorized broker.

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

**PART III – FAMILY MEMBER(S) TO BE ENROLLED**

List all dependent family members to be enrolled other than yourself. If a listed family member's last name is different from yours, please explain on a separate sheet of paper. For additional dependents, please attach another sheet with the requested information.

Check here if supplemental page is attached.

For domestic partner coverage, all requirements for eligibility, as required by the applicable laws of the State of California, must be met and a joint Declaration of Domestic Partnership must be filed with the California Secretary of State. **To be processed under one subscriber, all family members must reside at the same address.**

Relation – Dep. 1	Last name, first name, MI	Social Security #	Date of birth	Primary care physician ID # <sup>1</sup>	Current patient	Physician group ID # <sup>1</sup>
<input type="checkbox"/> Husband <input type="checkbox"/> Wife <input type="checkbox"/> Domestic partner <input type="checkbox"/> Son <input type="checkbox"/> Daughter		- -	/ /		<input type="checkbox"/> Yes <input type="checkbox"/> No	
Relation – Dep. 2	Last name, first name, MI	Social Security #	Date of birth	Primary care physician ID # <sup>1</sup>	Current patient	Physician group ID # <sup>1</sup>
<input type="checkbox"/> Son <input type="checkbox"/> Daughter		- -	/ /		<input type="checkbox"/> Yes <input type="checkbox"/> No	
Relation – Dep. 3	Last name, first name, MI	Social Security #	Date of birth	Primary care physician ID # <sup>1</sup>	Current patient	Physician group ID # <sup>1</sup>
<input type="checkbox"/> Son <input type="checkbox"/> Daughter		- -	/ /		<input type="checkbox"/> Yes <input type="checkbox"/> No	
Relation – Dep. 4	Last name, first name, MI	Social Security #	Date of birth	Primary care physician ID # <sup>1</sup>	Current patient	Physician group ID # <sup>1</sup>
<input type="checkbox"/> Son <input type="checkbox"/> Daughter		- -	/ /		<input type="checkbox"/> Yes <input type="checkbox"/> No	

**PART IV – HIPAA GUARANTEED ISSUE COVERAGE**

If you do not qualify for the Individual HMO or PPO plans, you may be considered for coverage under the HIPAA Guaranteed Issue plans. The HIPAA Guaranteed Issue plans do not require underwriting (medical history review and determination of coverage) and the rates are higher compared to the other Individual Plans. If you qualify for coverage under the HIPAA Guaranteed Issue plans, please request the complete benefit details and rates for those plans. To be eligible for HIPAA Guaranteed Issue coverage, you must meet every condition below.

- Have you had a total of at least 18 months of health care coverage (including COBRA or Cal-COBRA, if applicable) without more than a 63-day break (excluding any employer-imposed waiting periods) in coverage? Please note that you must apply for HIPAA coverage within the 63-day break after your group health care coverage (including COBRA or Cal-COBRA, if applicable) ended.  Yes  No
- Was your most recent coverage through a group health plan (COBRA and Cal-COBRA are considered group coverage)?  Yes  No
- Currently are you eligible for coverage under a group health plan, Medicare or Medicaid?  Yes  No  
*(If "Yes," you are not eligible for HIPAA coverage.)*
- Was your most recent coverage terminated because of nonpayment or fraud?  Yes  No
- Were you eligible under COBRA or Cal-COBRA? Yes, start date: \_\_\_\_\_; end date: \_\_\_\_\_  Yes  No  
If "Yes," did you accept and use up all benefits that were available?  Yes  No  
If "No," please explain: \_\_\_\_\_

You must select a physician group and primary care physician. You may choose the same or different physician group and primary care physician for each family member you are enrolling. If you do not select a primary care physician, one will be selected for you within your regional area. To find the most up-to-date list of Health Net contracted physicians, log on to [www.healthnet.com](http://www.healthnet.com) > *ProviderSearch*. You'll find a complete listing of our Individual & Family Plan network physicians, and you can search by specialty, city, county or doctor's name. You can also call 1-800-909-3447 to request provider information, or contact your Health Net authorized broker.



--	--	--	--	--	--	--	--	--	--

**PART VI – (continued)****Qualified interpreter other than a Health Net qualified interpreter – Please complete the following when assisted by a qualified interpreter other than a Health Net qualified interpreter.**

If a qualified interpreter, other than a qualified interpreter provided by Health Net, assisted you in completing this application, the interpreter must complete the following:

I, \_\_\_\_\_, understand that a qualified interpreter should: (a) have the vocabulary equivalent of a native speaker that has received an advanced education (college or university equivalent) in the non-English language; (b) be able to demonstrate cultural sensitivity in their communication, taking into consideration every language encompasses a wide range of variation; (c) have native speaker language skills (native speaker language skills are developed by growing up or functioning in a language community); and (d) have corresponding reading and writing skills in the non-English language (the reading and writing skills would be demonstrated by advanced education in the native language).

As a qualified interpreter, I personally read and completed the application for the applicant named above because:

- Applicant does not read the language of this application.  
 Applicant does not speak the language of this application.  
 Applicant does not write the language of this application.

Other (explain): \_\_\_\_\_.

Under the penalty of perjury, I declare that I read to the applicant:

- The entire application.  Other: \_\_\_\_\_.

I read this application to the applicant in the following language: \_\_\_\_\_.

Please provide the following information regarding the qualified interpreter who assisted the applicant and who is not a Health Net qualified interpreter:

Last name:	First name:
Address of qualified interpreter:	City, State and ZIP:
Phone: (        )	Date:
Qualified interpreter signature:	

**PART VII – CONDITIONS OF ENROLLMENT**

**GENERAL CONDITIONS: Health Net reserves the right to reject any application for enrollment if the applicant is not eligible for HIPAA guaranteed issue coverage. Health Net may selectively reject the applicant or a dependent who is not eligible for HIPAA guaranteed issue coverage.** There is no coverage unless this application is accepted by Health Net's Underwriting Department and a Notice of Acceptance is issued to the applicant even though you paid money to Health Net for the first month's premium. Cashing your check does not mean your application is approved. If rejected, your money will be returned to you. No other department, officer, agent or employee of Health Net is authorized to grant enrollment. The applicant's agent or broker cannot grant approval, change terms or waive requirements of this application. This application shall become a part of the Plan Contract.

**Rescission of a Plan Contract:** Any act or practice which constitutes fraud, or any intentional misrepresentation of material fact in written information submitted by the applicant or on the applicant's behalf on or with the applicant's application materials may be cause for disenrollment and rescission of the Plan Contract but such rescission is limited to the first 24 months of coverage. Health Net may recoup from the applicant any amounts paid under the Plan Contract obtained as a result of such act or practice, or intentional misrepresentation of material fact. By signing the application the applicant represents and agrees to abide by the terms of the contract. Before the contract is rescinded Health Net will provide the applicant written notice and an opportunity to provide information. Should the contract be rescinded, Health Net will provide a written notice that will explain the basis of the decision and the applicant's appeals rights. Health Net will refund all amounts paid by the applicant, less any medical expenses that Health Net paid.

**Cancellation of a Plan Contract:** Health Net may cancel a Plan Contract for any act or practice which constitutes fraud, or for any intentional misrepresentation of material fact under the terms of the Plan Contract. If this Plan Contract is cancelled, you will be sent a notice of cancellation and cancellation will be effective upon the date the notice of cancellation is mailed.

**USE AND DISCLOSURE OF PROTECTED HEALTH INFORMATION:** I acknowledge and understand that health care providers may disclose health information about me or my dependents to Health Net. Health Net uses and may disclose this information for purposes of treatment, payment and health plan operations, including but not limited to, utilization management, quality improvement, disease or case management programs. Health Net's Notice of Privacy Practices is included in the Plan Contract. I may also obtain a copy of this Notice on the website at [www.healthnet.com](http://www.healthnet.com) or through the Health Net Customer Contact Center. Authorization for use and disclosure of protected health information shall be valid for a period of 24 months from the date of my signature below.

**IF SOLE APPLICANT IS A MINOR:** If the sole applicant under this application is under 18 years of age, the applicant's parent or legal guardian must sign as such. By signing, he or she does hereby agree to be legally responsible for the accuracy of information in this application and for payments of premiums. If such responsible party is not the natural parent of the applicant, copies of the court papers authorizing guardianship must be submitted with this application.

**IF APPLICANT CANNOT READ THE LANGUAGE OF THIS APPLICATION:** If an applicant does not read the language of this application and an interpreter assisted with the completion of the application, the applicant must sign and submit the **Statement of Accountability** (see Part VI of this application "Individual & Family Plans exception to standard enrollment – Statement of Accountability").

**PART VIII – IMPORTANT PROVISIONS**

**NOTICE:** For your protection, California law requires the following to appear on this form. Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**HIV TESTING PROHIBITED:** California law prohibits an HIV test from being required or used by health care services plans or insurance companies as a condition of obtaining coverage.

Genetic Information Non-discrimination Act of 2008 (GINA) Compliance Statement: Please do not include any family medical history or any information related to genetic testing, genetic services, genetic counseling, or genetic diseases for which you believe you may be at risk.

**ACKNOWLEDGEMENT AND AGREEMENT:** I, the applicant, understand and agree that by enrolling with or accepting services from Health Net, I and any enrolled dependents shall comply with the terms, conditions and provisions of the Plan Contract (to obtain a copy of the Plan Contract, call Health Net at 1-800-909-3447, option 2). I, the applicant, have read and understand the terms of this application and my signature below indicates that the information entered in this application is complete, true and correct, and I accept these terms.

**BINDING ARBITRATION:** I, the applicant, understand and agree that any and all disputes or disagreements between me (including any of my enrolled family members or heirs or personal representatives) and Health Net regarding the construction, interpretation, performance or breach of the Health Net Plan Contract, or regarding other matters relating to or arising out of my Health Net membership, whether stated in tort, contract or otherwise, and whether or not other parties such as health care providers, or their agents or employees, are also involved, must be submitted to final and binding arbitration in lieu of a jury or court trial. I understand that, by agreeing to submit all disputes to final and binding arbitration, all parties, including Health Net, are giving up their constitutional right to the extent permitted by law to have their dispute decided in a court of law before a jury. I also understand that disputes that I may have with Health Net involving claims for medical malpractice (that is, whether any medical services rendered were unnecessary or unauthorized or were improperly, negligently or incompetently rendered) are also subject to final and binding arbitration. A more detailed arbitration provision is included in the Plan Contract. My signature below indicates that I understand the terms of this Binding Arbitration Clause and agree to submit disputes to binding arbitration.

Applicant or parent or legal guardian's signature if applicant is under 18 years old:	Date signed:
Spouse/domestic partner's signature:	Date signed:
Signature of applicant's dependent (age 18 or older):	Date signed:
Signature of applicant's dependent (age 18 or older):	Date signed:

**The application and this arbitration clause must be signed by the applicant(s). The applicant(s) must personally sign his or her name in ink and agree to comply with the arbitration clause and the terms, conditions and provisions of the application and the Plan Contract in order for this application to be processed. For this application to be considered, neither broker nor any other person may sign this application and arbitration clause.**

**Make personal check payable to "Health Net."  
 Return completed application to: Health Net Individual & Family Enrollment  
 PO Box 1150, Rancho Cordova, CA 95741-1150**

You may submit a photocopy or facsimile of the application and authorizations. Health Net recommends that you retain a copy of this application and authorizations for your records.

**All references to "Health Net" herein include the affiliates and subsidiaries of Health Net which underwrite or administer the coverage to which this enrollment application applies.** "Plan Contract" refers to the Health Net of California, Inc. combined Contract and Evidence of Coverage.



**HEALTH NET'S PAY OPTION – MONTHLY AUTOMATIC PAYMENT FOR INDIVIDUAL & FAMILY PLANS AND CALIFORNIA FARM BUREAU MEMBER'S HEALTH INSURANCE PROGRAM**

**SIMPLE PAYMENT OPTION (Automatic Bank Draft)**     First month's payment     Monthly premium payment

Your premium charge can be withdrawn directly from your personal checking or savings account. The premium will be withdrawn from your bank account about ten days in advance of the due date. Please select your account type:     Checking     Savings

Transit routing number (9 digits):	Account number:
Bank name:	State:

As a convenience, I request and authorize Health Net to charge to the above account checks drawn on that account by and payable to the order of **"Health Net"** provided there are sufficient collected funds in said account to pay the same upon presentation. I understand that the premium withdrawn from my account will be for the future bill period plus any past due balances and my first month's withdraw may be for multiple periods if I did not submit a check or due to the timing of the setup. I agree that Health Net's rights in respect to each such check shall be the same as if it were a check written to Health Net and signed personally by me. This authority is to remain in effect until revoked by me in writing and, until Health Net actually receives such notice, I agree that Health Net shall be fully protected in honoring any such check. *(Note: A 30-day notice is required to discontinue this service due to the time required to initiate this change with your bank.)*

Automatic Bank Draft (ABD) transmissions are withdrawn from your bank on approximately the 20th of every month, for the following month's premium. It can take upwards of 6 weeks to process an ABD request. Therefore, your premium should be submitted with your request for ABD.

I further agree that if any such check be dishonored, whether with or without cause and whether intentionally or inadvertently, I will be charged a \$25 service charge for each occurrence. I understand Health Net shall be under no liability whatsoever even though such dishonor may result in the forfeiture of health coverage.

Signature of account holder (required to process):	Date:

**CREDIT CARD**     First month's payment     Monthly premium payment

The monthly premium charge can be charged directly to your credit card account. The premium will be charged to your credit card account approximately ten days in advance of the due date. Your card will be charged for the first month's premium on the day your application is approved by underwriting.

First name (as on card):	Middle (as on card):	Last name (as on card):	Card type: <input type="checkbox"/> Visa <input type="checkbox"/> MasterCard
Account number (16 digits):	Expiration date (MM/YYYY):		
Billing address:	City:	State:	ZIP <sup>1</sup> :

As a convenience, I request and authorize Health Net Life Insurance Company ("Health Net") to charge my credit card account identified above for the payment of my initial premium and/or my monthly premium. I understand that the premium charged to my account will be for the future bill period plus any past due balances and that my first month's withdraw/charge may be for multiple periods depending upon date of approval and the bill period. This authority is to remain in effect until revoked by me in writing and, until Health Net actually receives such notice, I agree that Health Net shall be fully protected in honoring any such charge. *(Note: A 30-day notice is required to discontinue this service due to the time required to initiate this change with your credit card company.)* I further agree that if my credit card is declined for payment, whether with or without cause and whether intentionally or inadvertently, I will be charged a \$25 service charge for each occurrence. My credit card account will be charged on approximately the 20th of every month, for the following month's premium.

Signature of credit card account holder (required to process):	Date:

<sup>1</sup>The ZIP code must match the cardholder's address; otherwise, the credit card cannot be processed.



No Cost Language Services. You can get an interpreter. You can get documents read to you and some sent to you in your language. For help, call us at the number listed on your ID card, or employer group applicants please call Health Net’s Commercial Contact Center at 800-522-0088. Individual and Family Plan (IFP) or Farm Bureau applicants please call 800-909-3447, option 2. Medicare Supplemental applicants please call 800-926-4178. For more help call the CA Dept. of Insurance at 1-800-927-4357 if you are enrolling in a PPO plan. If you are enrolling in an HMO plan, call the DMHC Helpline at 1-888-HMO-2219.

**English**

Servicios de Idiomas Sin Costo. Usted puede solicitar un intérprete. Puede solicitar que una persona le lea los documentos y que algunos se le envíen en su idioma. Para obtener ayuda, llámenos al número que aparece en su tarjeta de identificación; los solicitantes de grupo de empleadores deben llamar al Centro de Comunicación Comercial de Health Net al 800-522-0088. Los solicitantes del Plan Individual y Familiar (IFP, por sus siglas en inglés) o de la Oficina Agrícola, deben llamar al 800-909-3447, opción 2. Los solicitantes de un Plan Suplementario a Medicare deben llamar al 800-926-4178. Para obtener ayuda adicional llame al Departamento de Seguros de California al 1-800-927-4357, si desea inscribirse en un plan PPO. Si usted se inscribe en un plan HMO, llame a la Línea de ayuda de DMHC, al 1-888-HMO-2219.

**Spanish**

免費語言服務。您可以取得口譯員服務。我們可以把文件朗讀給您聽，部分文件可以翻譯成您的語言並寄送給您。如需協助，請撥打您會員卡上所列的電話號碼，雇主團體申請人請致電 Health Net 的商業聯絡中心，電話 800-522-0088。個人和家庭計畫 (IFP) 或農業局申請人請撥打 800-909-3447，請按 2。Medicare 附加保險申請人請撥打 800-926-4178。若您投保 PPO 計畫，請致電 1-800-927-4357 與加州保險局聯絡，詢求額外協助。若您投保 HMO 計畫，請撥打加州醫療保健計畫管理局 (DMHC) 協助專線，電話 1-888-HMO-2219。

**Chinese**

Các Dịch Vụ Trợ Giúp Ngôn Ngữ Miễn Phí. Quý vị có thể được nhận dịch vụ thông dịch và được người khác đọc giúp các tài liệu bằng ngôn ngữ của quý vị. Để được giúp đỡ, xin gọi chúng tôi tại số điện thoại ghi trên thẻ hội viên của quý vị. Những người muốn xin bảo hiểm theo nhóm do hãng sở đài thọ xin gọi Trung Tâm Liên Lạc Thương Mại của Health Net tại số 800-522-0088. Những người muốn xin bảo hiểm của Chương Trình Bảo Hiểm Cá Nhân và Gia Đình (IFP) hoặc Farm Bureau, xin gọi số 800-909-3447, bấm số 2. Những người nộp đơn xin Medicare Supplemental (Medicare Phụ Trợ) vui lòng gọi số 800-926-4178. Để được giúp đỡ thêm, xin gọi Sở Bảo Hiểm California tại số 1-800-927-4357 nếu quý vị muốn tham gia một chương trình PPO. Nếu quý vị đang tham gia một chương trình HMO, xin gọi Đường Dây Trợ Giúp của DMHC tại số 1-888-HMO-2219.

**Vietnamese**

무료 언어 지원 서비스. 무료 통역사 서비스 및 여러분에게 편한 언어로 서류 낭독 서비스를 받을 수 있습니다. 도움이 필요하신 분은 본인의 ID 카드상에 적힌 안내 번호로 전화해 주십시오. 고용주 그룹 가입 신청자님의 경우 Health Net의 상업 (Commercial) 고객 서비스 센터, 안내번호 800-522-0088 번으로 전화해 주십시오. 개인 및 가족 플랜 (IFP) 혹은 Farm Bureau 가입 신청자님은 안내번호 800-909-3447번, 옵션 2를 이용해 주십시오. Medicare 보조 보험 가입 신청자님은 안내번호 800-926-4178번으로 전화해 주십시오. PPO 플랜에 가입하신 경우, 더 많은 도움이 필요하신 분은 캘리포니아 보험 담당국 안내번호 1-800-927-4357번으로 문의하십시오. HMO 플랜에 가입하신 경우, DMHC(보건관리부) 헬프라인, 안내번호 1-888-HMO-2219번으로 문의하십시오.

**Korean**

Walang Gastos na mga Serbisyo sa Wika. Makakakuha ka ng interpreter o tagasalin at maipababasa mo sa iyong wika ang mga dokumento. Para sa tulong, tawagan kami sa numerong nakalista sa iyong ID card, o para sa employer group applicants, mangyaring tumawag sa Commercial Contact Center ng Health Net sa 800-522-0088. Para sa Individual and Family Plan (IFP) o Farm Bureau applicants, mangyaring tumawag sa 800-909-3447, opsyon 2. Para sa Medicare Supplemental na mga aplikante, mangyaring tumawag sa 800-926-4178. Para sa karagdagang tulong, tumawag sa CA Dept. of Insurance sa 1-800-927-4357 kung ikaw ay nag-eenroll sa isang PPO plan. Kung ikaw ay nag-eenroll sa isang HMO plan, tawagan ang DMHC Helpline sa 1-888-HMO-2219.

**Tagalog**

Անվճար Լեզվական Ծառայություններ: Դուք կարող եք թարգման ձեռք բերել և փաստաթղթերը ընթերցել տալ ձեզ համար ձեր լեզվով: Օգնության համար մեզ զանգահարեք ձեր ինքնության (ID) տոմսի վրա նշված համարով, կամ եթե գործատիրոջ խմբի դիմորդ եք, խնդրում ենք 800-522-0088 համարով զանգահարել Health Net-ի Հաճախորդի Կապի Կենտրոն: Անհատական և Ընտանեկան Ծրագրի (Individual and Family Plan/IFP) դիմորդներից խնդրվում է զանգահարել 800-909-3447 համարով, ընտրանք 2: Լրացուցիչ Medicare-ի դիմորդներից խնդրվում է զանգահարել 800-926-4178 համարով: Լրացուցիչ օգնության համար 1-800-927-4357 համարով զանգահարեք Կալիֆորնիայի Ապահովագրության Բաժանմունք, եթե գրանցվում եք PPO ծրագրում: Եթե գրանցվում եք HMO ծրագրում, 1-888-HMO-2219 համարով զանգահարեք DMHC-ի Օգնության գծին:

**Armenian**

Бесплатные услуги перевода. Вы можете воспользоваться услугами переводчика, и вам могут прочесть документы на вашем языке. Если вам требуется помощь, звоните нам по номеру, указанному на вашей идентификационной карте. Участники плана группового страхования по месту работы могут обратиться в коммерческий контактный центр компании Health Net по телефону 800-522-0088. Участники планов индивидуального или семейного страхования (Individual and Family Plan, IFP), а также планов страхования Фермерского бюро: пожалуйста, звоните по номеру 800-909-3447, добавочный 2. Участников плана Medicare Supplemental просим звонить по номеру 800-926-4178. Если вы участвуете в плане системы предпочтительного выбора (Preferred Provider Organization, PPO), для получения дополнительной помощи звоните в Департамент страхования штата Калифорния по телефону 1-800-927-4357. Если вы состоите в плане организаций медицинского обслуживания (Health Maintenance Organizations, HMO), пожалуйста, звоните в горячую линию Департамента организованного медицинского обслуживания (DMHC) по телефону 1-888-HMO-2219.

**Russian**



LANGUAGE PREFERENCE FORM  
FORMULARIO DE PREFERENCIA DE IDIOMA  
慣用語言資料表

TALK TO US – WE SPEAK YOUR LANGUAGE

Is English your second language? Is it easier to read and speak in a language other than English?

If yes, please complete this form and return it with your Enrollment Application. If you are accepted for enrollment, our records will be updated with this information. This information will help:

- Allow those whose preferred language is one of the two most prevalent non-English languages in Health Net’s enrollment to receive certain plan documents in your preferred language.
- Provide you with interpreter assistance for health services in your preferred language.

Health Net is required to collect written and spoken language information in order to comply with California Department of Managed Health Care and California Department of Insurance language assistance regulations, however, you are not required to provide this information. Health Net will protect your information, including race, ethnicity, and your language choices.

HABLE CON NOSOTROS, HABLAMOS SU IDIOMA

¿Es el inglés su segundo idioma? ¿Le resulta más fácil leer y hablar en un idioma distinto del inglés?

Si la respuesta es sí, llene este formulario y devuélvalo junto con su Formulario de Inscripción. Si su solicitud de inscripción es aceptada, actualizaremos nuestros registros con esta información, la que nos servirá para:

- Permitir que aquellas personas cuyo idioma preferido es uno de los dos idiomas extranjeros más comunes entre todos los que se inscriben en Health Net, reciban ciertos documentos del plan en su idioma preferido.
- Brindarle la asistencia de un intérprete para servicios de salud en su idioma preferido.

A Health Net se le exige recopilar información sobre el idioma escrito y hablado para cumplir con los reglamentos sobre asistencia del idioma del Departamento de Cuidado Médico de California y el Departamento de Seguros de California, sin embargo, no es obligación que usted proporcione esta información. Health Net protegerá su información, incluidos su raza, origen étnico y sus alternativas de idioma.

## 請與我們交談 — 我們會說您的語言

英語是您的第二語言嗎？您是否覺得用英語以外的另一種語言來閱讀和溝通比較容易？

如果是的話，請您填寫這份表格，並連同您的投保申請書一併繳回。如果您的投保申請獲准，我們會把本表的資料更新到紀錄中。這些資料能幫助：

- 慣用語言為康寧保健投保時最通用的兩種非英文語言者，得以收到其慣用語言版本的部分計畫文件。
- 在您取得保健服務時以您慣用的語言提供您口譯員協助。

按加州醫療保健計畫管理局和加州保險局的語言協助法令規定，康寧保健必須收集書寫和口語使用語言的資訊，但是您無須提供這些資訊。康寧保健會保護您所提供的資訊，包括種族、族裔和您的語言選擇。

Name/ Nombre/ 姓名：\_\_\_\_\_

Social Security Number/ Número del Seguro Social/ 社會安全號碼：\_\_\_\_\_

Written Language/ Idioma Escrito/ 書寫語言：\_\_\_\_\_

Spoken Language/ Idioma Hablado/ 口說語言：\_\_\_\_\_

Race (optional)/ Raza (opcional)/ 種族 (非必填)：\_\_\_\_\_

Ethnicity (optional)/ Origen Étnico (opcional)/ 族裔 (非必填)：\_\_\_\_\_